



GOLD COMPLETE PLUS

FURNITURE PROTECTION PLAN

FURNISH FEARLESSLY®

Help protect your new furniture from the stains and damage of a life well-lived.

Because creativity can happen anywhere, act now to help your furniture outlast years of creativity.

The Guardsman® Gold Complete Plus Furniture Protection Plan lets you Furnish Fearlessly, knowing that expert Guardsman technicians can remove accidental stains and restore your furniture to a look you'll love a long, long time.



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COVERED STAINS & DAMAGE [†]	FABRIC	LEATHER	WOOD AND OTHER HARD SURFACES
Any household stains	•	•	•
Human and pet biological stains (except perspiration, hair and body oils)	•	•	•
Punctures, cuts, tears, rips*	•	•	
Burns, not caused by fire	•	•	•
Zipper and button breakage	•	•	
Seam separation	•	•	
Heat marks, not caused by fire			•
Household pet damage**	•	•	•
Failure to springs, frames, mechanisms, motors, levers, power and remote cords used for sleeper, reclining, and inclining applications***	•	•	•
Checking, cracking, bubbling, peeling of finish			•
Scratches, gouges, chips			•
Breakage, other than failure			•
Liquid marks or rings			•
Loss of silvering on mirror			•
Chips, scratches, breakage of glass or mirror			•
Matching pieces	•	•	•

REMEMBER TO:

- **READ YOUR PLAN** carefully to understand what's covered (and not covered) and how to get help when you need it. Questions? Call for answers now.
- **BLOT STAINS** with a clean, dry cloth before calling us, but don't attempt to clean the stain further until we give you specific instructions.
- **ACT FAST** because many stains and damage issues are time-sensitive ... so is your plan. You must call to report your claim within 30 days of when the stain or damage occurred.
- **CALL US AT 877.584.GOLD (4653) to file a claim.** Have your receipt and plan number handy.

COVERAGE INCLUDES:

HOUSEHOLD STAINS such as

- bleach
- cosmetics
- crayon
- glue
- grass
- grease
- ink
- lotion
- marker
- mud
- oil
- tar

FOOD & BEVERAGE STAINS such as

- cheese sauce
- chocolate
- gum
- ice cream
- juice
- ketchup
- mayonnaise
- mustard
- pizza
- popcorn
- soda
- wine

HUMAN & PET BIOLOGICAL STAINS

on fabric, leather, vinyl, and wood, such as

- blood
- saliva
- urine
- vomit

Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.

ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- breakage
- bubbling
- cigarette burn
- checking of finish
- chip
- cracking
- pet teeth marks
- gouge
- heat mark
- liquid mark
- loss of silvering
- peeling
- scratch

to fabric, leather,* and vinyl, such as

- cigarette burn
- separated seam
- mechanism failure
- claw tears
- puncture
- cut
- rip or tear
- broken frame

[†] **This information sheet is not your Protection Plan.** See the Plan terms and conditions for a full explanation of the coverages, limitations, and exclusions. **Ask your sales associate to review a sample of the Plan before purchasing.** If you have not received your Plan within 14 days of your furniture delivery, please call 877.584.GOLD (4653). Plans subject to applicable state taxes. **Guardzman US LLC, 4999 36th Street SE, Grand Rapids, MI 49512, is the plan administrator and obligor except in Florida where the obligor is WCPS of Florida, Inc., 2200 Highway 121, Suite 100 Bedford, TX 76021 and Washington where the obligor is Warrantech Consumer Product Services, Inc. P.O. Box 1189 Bedford, TX 76095.**

* Surface scratches on leather are not covered.

** Only one incident per furniture piece.

*** If these components were covered by an original manufacturer's warranty and such warranty has expired.

